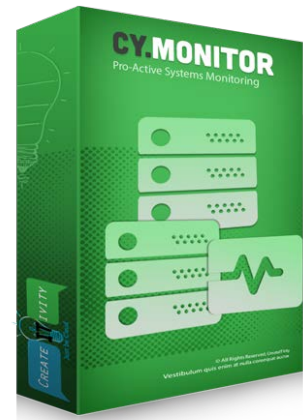


Overview

Uptime and Service Availability is important to any business environment. Aging process of managing, maintaining and protecting information are proving costly, inefficient and are unable to support new challenges. The increasing amount of data, constrained IT budgets, and stricter requirements for data security and data access all coerce innovation. CY.MONITOR assists and ensures that your network's uptime, availability and performance are within the Service Level Agreement. Complimenting this, CreateITIVITY customers' have access to Converge – a single pane of glass which provides a 360 degree view of your infrastructure on the go.



Key Features & Benefits

- **24/7/365 Pro-Active Monitoring** – Your infrastructure is constantly working to service your business needs. With CY.MONITOR, our Network Operations Center is continually monitoring your environment for any possible signs of failure or performance degradation. Alerts triggered by our Network Operations Center are relayed to you via ticket notification for you and your team to react on.
- **Detailed Infrastructure Scanning** – CY.MONITOR requires a lightweight onsite manager to be installed on endpoints that need to be monitored which automatically performs comprehensive scans of your infrastructure to gather all relevant information that is required to maintain your IT environment with efficiency, maximizing performance and uptime.
- **Reporting & Inventory Management** – Our customers are pleased to know that they have full control of their technology infrastructure at any given time, while we ensure that their infrastructure is optimized for maximum uptime and performance. With our Suite of Managed Services offerings, our customers have access to Converge – a single pane of glass to manage their infrastructure on the go. Adopting this model allows you to manage performance, availability and total cost of ownership – setting you up for success.